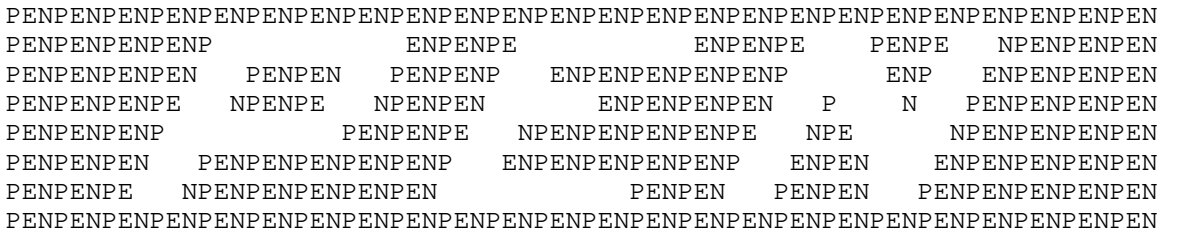

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This is the thirty eighth edition of the Periodic Electronic Newsletter (PEN) for MCI Mail users assigned to Oppenheimer Software (MCI Mail agency NY4). You may respond to the PEN by typing ANSWER at the COMMAND; line that appears after you read this. This mailbox (218-0241) is toll free - you may write to it as often as you wish, at no charge! (Please note that you may order a toll free mail box - contact Oppenheimer Software for more information.)

NEED ANOTHER MAILBOX? 2

PRODUCT INFORMATION FORUM 2

AUTOFORWARD 3
CREATE 5
CANCEL 8
DELETE 8

AUTOFORWARD FOR REMS ACCOUNTS 9

TRY OUT DOW JONES FOR FREE! 10

FREQUENTLY ASKED QUESTIONS 11
Faxing 11
Lotus Express 12
X.400/Interconnections 13
Communications 14
LANS/Gateways 15
Creating Messages 16
Security 17
Misc 17

PC USERGROUP ON MCI MAIL 18

MCI MAIL TO THE RESCUE 19

POWERUSER 21

TILL NEXT TIME 21

>>>>>>>>>>>>>>>>>>>>
NEED ANOTHER MAILBOX?
>>>>>>>>>>>>>>>>>>>>

Need another mailbox or account on MCI Mail? A SCRIPT called NEWUSER allows you to register new mailboxes or accounts on MCI Mail, or provide a referral for others needing information. To use this feature, at the Command; prompt, type:

CREATE USING NEWUSER {ENTER}

Answer all questions, and follow the instructions at the end of the SCRIPT. You will be notified when the new mailbox/account is active.

The NEWUSER script has been in use for over two years. Hundreds of new accounts set up with the SCRIPT, have been up and running, usually overnight.

Note. . . If you access MCI Mail via Lotus Express, Desktop Express or any of MCI Mail's LINK products, you may send the name, address and phone number of the referral to mailbox 218-0241. We will contact them immediately and arrange for the account or mailbox.

>>>>>>>>>>>>>>>>>>>>>>>>
PRODUCT INFORMATION FORUM
>>>>>>>>>>>>>>>>>>>>>>>>

Businesses in the know sponsor lunchtime vendor forums. These meetings provide an opportunity for the area managers to become familiar with new services and products in a casual setting without taking time off to visit trade shows. Managers and employees get a chance to learn about cost saving technologies used in other areas of the company through informal discussions, and question and answer periods.

If you would like to have an MCI Mail representative come to one of your forums, please message us at mailbox 218-0241.

>>>>>>>>>>>
AUTOFORWARD
>>>>>>>>>>>

Its been a very busy day. You are waiting for an important e-mail message needed for a presentation today. Suddenly, you get a call from your client staying at the hotel. He asks for you to move the meeting up an hour, and meet him ASAP at his hotel. You tell MCI Mail to forward any messages sent to your mailbox for the next 45 minutes, to the fax machine at the hotel. After arriving at the hotel, you head for the front desk, identify yourself, and they give you an envelope with your fax in it.

You are hitting the green/slopes/beach/museums/shops (pick one!). Your work is a world away. However, one of your clients sends you an e-mail message... they have a sales opportunity for you - but it must be acted upon at once. Fortunately, before leaving, you told MCI Mail to forward all of your e-mail messages to your secretary. The client is immediately contacted, and the sale, completed.

You are visiting the family in Belgium for a week. While there, you want sales reports sent to you. You have instructed MCI to take your daily report, and to have it laser printed, and sent by courier to your family's home each day.

The new MCI Mail AutoForward service enables you to do all this... and more. It automatically forwards your incoming messages to one or more email, fax, telex, or postal recipients, during a specific time frame.

Messages that are AutoForwarded also remain in your incoming folder for future use.

Other applications for AutoForward include:

o Receiving messages under both a personal and business name
o Automatic CC: of messages to your associate, secretary, etc.
o Sending messages to a fax if you do not check your mail often
o Sending messages to your hotel fax when you travel
o Rerouting telex messages to your fax machine
o Forwarding of orders to the warehouse AND billing depts.
o Forwarding mail from your LAN to your mailbox, or visa versa.
o Getting mail to the executive suite - even if they have no PCs!
o Set up a traveling mailbox for use when you are on the road
o Archive all of your companies e-mail to an archival mailbox
o Receiving messages under both a single and married name

AutoForward is accessed from the Command; prompt on MCI Mail (Lotus Express users need to log on with the Terminal mode first).

This is an example of AutoForwarding to a fax machine:

Prompt from MCI Mail	You Type:
Command;	ENTER AutoForward
Autoforward Command;	CREATE
Autoforward name:	TEST
Starting Date:	5/29/92 14:00
Ending Date:	12/31/95
To:	Sam Smith (fax)
Enter country of recipient. Press RETURN if USA.	
Country:	{leave blank if USA}
Recipient Fax No: 1-	212-333-4444
Options?	N
Alternate Delivery?	N
TO: Sam Smith	
FAXno: 212-333-4444	
Is this address correct (Yes or No)?	Y
TO:	
CC:	
Handling:	
Delete this setting upon expiration?	YES
Is this setting correct (Yes or No)?	YES

There is no extra charge for AutoForwarding messages... it costs the same as any message that you would normally send.

Once you have created an AutoForward setting there are a variety of other Autoforward commands you may use.

You may enter any valid autoforward command without preceding the command with the word "Autoforward". Valid commands include:

CREATE To create a new autoforward setting.

SCAN To list all the active and inactive AutoForward settings for your MCI mailbox.

READ This command must include the name of the autoforward setting.

Example: READ Vacation

The READ command will display all the information concerning the specifically named auto forward setting.

EDIT This command must also be followed by the name of the autoforward setting. EDIT allows you to modify any of the information contained in your autoforward setting such as Starting Date, Ending Date, or your list of TO: and CC: recipients.

CANCEL To cancel one or ALL of your autoforward settings. Type CANCEL followed by the Autoforward Name to selectively cancel a single autoforward command. By just typing CANCEL you will be prompted whether you want to CANCEL all your active settings.

DELETE This command must be followed by the Autoforward name to selectively remove a specific setting.

LEAVE This command will take you out of the Autoforward prompting and return you to the Command; prompt.

EXIT This command takes you out of MCI Mail.

CREATE

The CREATE AutoForward command allows you to automatically forward your incoming mail to one or more recipients while retaining the original message in your INBOX.

You can AutoForward your messages to one or many email, Group 3 fax, telex or postal recipients.

To CREATE an AutoForward command;

At the "Command;" prompt type CREATE AutoForward. You will receive a series of prompts requesting the following information:

Autoforward Name:

Enter a unique name for this AutoForward setting. If you are CREATING an AutoForward setting you must provide a unique Autoforward Name. The Autoforward name must be unique and must start with a letter. Additionally, the name must be 2 and 20 consecutive alphanumeric characters in length. Please do not use blank spaces in the name.

EXAMPLE: Autoforward Name: Vacation

Starting Date:
Enter the date and time when the CREATE AutoForward command is to take effect.

In order to have your messages autoforwarded you must specify a date when MCI Mail should START forwarding electronic messages.

Type a date and time in the future, using the date format MM/DD/YY and the time format HH:MM (am or pm), when you want this AutoForward setting to take effect.

EXAMPLE: Starting Date: 07/15/92 9:15 am

The Starting Date is REQUIRED, but a start time is optional. If a time is not specified, your messages will begin being forwarded at the earliest possible time on the start date you have indicated.

EXAMPLE: Starting Date: 07/15/92

Your messages will begin being forwarded at 12:00 a.m. on July 15, 1992.

Ending Date:
Enter the date and time, when the SET AutoForward command is to cease functioning.

You must specify an ENDING DATE to identify when you want to stop having messages forwarded to the recipient(s) in this AutoForward setting.

Type a date and time using the date format MM/DD/YY and time format HH:MM, when you want this AutoForward setting to cease functioning. The "Ending Date" must be AFTER the "Starting Date" and at a time in the future.

EXAMPLE: Ending Date: 07/22/92 5:30 pm

The Ending Date is REQUIRED, but a specific time is optional. If a time is not specified, your messages will cease being forwarded at the latest possible time on the Ending Date you have provided.

EXAMPLE:Ending Date: 07/22/92

Your messages will cease being forwarded at 11:59 p.m.
on July 22, 1992.

TO:
Enter the names and addresses of the recipients of your autoforwarded messages.

If you wish to include yourself as a recipient of your autoforwarded messages, be sure to input your formal name as registered on MCI Mail at the TO: or CC: prompt.

CC:
Enter the names and addresses of the recipients who should receive copies of your auto forwarded messages.

Handling:
Enter any special instructions. For a list of handling options type HELP at the "Handling:" prompt.

Delete this setting upon expiration?

Enter YES if you want this autoforward setting deleted when its effective period expires.

Type NO if you want to save the autoforward setting when its effective period expires.

You may choose to automatically delete this autoforward setting when it expires or you may save the setting. If you save the setting it will become inactive upon the Ending Date and time you have given. If you SAVE the setting, you may edit it at a later time to reactivate it.

Is this setting correct (yes or no)?

Type YES if the autoforward setting is correct and you want this command to become activated for the time and duration specified.

Type NO if any of the information is incorrect. If you type NO, no draft will be retained.

======
CANCEL
======

Cancel all active settings (yes/no)?

You may cancel ALL active autoforward settings or selectively cancel any one active setting. By canceling a setting, it becomes inactive but is maintained within your list of available settings which you may later edit.

If you want to CANCEL ALL active autoforward settings
type YES.

If you do not want to CANCEL ALL active settings type
NO and you will be returned to the Command; prompt.

To CANCEL a single AutoForward setting type CANCEL AutoForward
followed by the autoforward setting name at the Command; prompt.

Example: Command; Cancel Autoforward Vacation

======
DELETE
======

You may selectively DELETE any of your autoforward settings.
When you DELETE an autoforward setting it will be removed from
your list of available settings.

Type YES if you want to delete the setting from your
list of AutoForward commands.

Type NO to confirm that you want to cancel this DELETE
request.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
AUTOFORWARD FOR REMS ACCOUNTS
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

The autoforward must be set up by the system operator of the LAN (REMS
administrator). The REMS administrator (hereafter referred to as "you") is
responsible for entering the AutoForward commands.

You may AutoForward messages FOR one of the following:

0 None
1 User
2 ONR
3 VREMS
4 REMS

If you type "0" you will cancel this AutoForward request and will be
returned to the "Command;" prompt.

If you type "1" you will AutoForward messages for a REMS or VREMS user who
is not an ONR. You will be asked to type the name of the registered ONR
for whom messages are to be auto-forwarded.

If you type "2" you will AutoForward mail messages for an ONR. You will be
asked to enter the MCI ID of the ONR whose messages are being
auto-forwarded.

If you type "3" you will AutoForward mail messages for all users and ONRs
on a VREMS. If you are creating an AutoForward setting for a remote user
on a VREMS, enter a valid VREMS name or MCI ID at the EMS: prompt. If you
are creating an AutoForward setting for a remote user on this REMS account

press {ENTER} to default to the REMS or enter the REMS MCI ID at the EMS: prompt.

If you type "4" you will AutoForward all mail messages for your electronic mail system (REMS).

After you have selected one of the options between 1 - 4, you will receive prompts for information about the person or account for whom you are autoforwarding messages. For example, if you are setting an autoforward command for a USER you will need to provide the user's name and mailbox (MBX) information. If the setting is for an ONR or VREMS you will need to give the ONR name or ID# or the VREMs name or ID# (enter valid VREMS name or MCI ID at the EMS: prompt).

When you have finished entering information about the autoforwarder, you will be prompted for the name and address information of the recipient(s) of your autoforwarded messages.

>>>>>>>>>>>>>>>>>>>>>>>>>>>
TRY OUT DOW JONES FOR FREE!
>>>>>>>>>>>>>>>>>>>>>>>>>>>

If you've never tried DOW JONES NEWS RETRIEVAL SERVICE before (and your mailbox was set up after Jan 1, 1992), this will interest you.

MCI Mail is providing you with the opportunity to explore the DJNRS for one hour for FREE! The free time offer is valid only for 30 days from the first time you access DJNRS. You will be charged for any time beyond the initial free hour.

The free time applies to per minute and Information Unit charges only. Special fees are excluded. See the MCI/News Retrieval price schedule for details on databases that include special fees. Free online assistance is available in //GUIDE, the online version of the News/Retrieval User's Guide.

Dow Jones News/Retrieval is the leading provider of information services online. It features The Wall Street Journal, Barrons, and more than 1300 other publications which are regional, national, and international in scope. In addition, it provides current and historical stock quotes, analyst reports and detailed corporate profiles. General interest services such as OAG, sports news, and movie reviews are also available.

You may call DJNRS Customer Service representatives from 8 a.m. to midnight (ET) on weekdays and from 9 a.m. to 6 p.m. (ET) every Saturday for detailed questions regarding News/Retrieval.

>>>>>>>>>>>>>>>>>>>>>>>>>>>
FREQUENTLY ASKED QUESTIONS
>>>>>>>>>>>>>>>>>>>>>>>>>>>

****
** Faxing **
****

Do I use the same procedure to send a fax overseas as I would to send a domestic fax?

If you are using MCI Mail interactively, enter the country name at the "Country Name" prompt. MCI Mail will place "011" plus the proper country code on the screen. Then simply enter the local phone number. If you are using Lotus Express or another Link product, you must include the international access code 011 and the country code in front of the fax number.

How do I register my letterhead and signature?

The last page of your violet Prices and Services guide (comes with your Welcome Kit) is the graphics registration form. When filling it in, use a fine black ball point pen to get the best image of your signature. If your letterhead has any colored ink in it, you may want to ask your printer for a "photo ready" copy of the letterhead. It will scan better. Mail the form and the letterhead to the address listed at the top of the form. You will be notified by e-mail when your graphic is ready to use.

How can I fax a document composed in my word processing program?

All word processing programs provide for converting a document to ASCII. In Word Perfect, it is referred to as a TEXT file, in Multimate, ASCII and in Word Star, a Non Document file. Details on these are available in your word processing manual, from mailbox 218-0241 on request, or can be located in the PC GUIDELINES bulletin board. Once a document has been converted, it can easily be uploaded to MCI Mail for transmission as a fax, telex, e-mail or hardcopy.

Will my letterhead be printed on the second page of my fax?

No, only on the first page. However, your signature can appear on any page you choose. Ditto for hardcopy mailings.

Can I register my letterhead or signature graphic by faxing them to MCI Mail?

MCI prefers not to accept faxed copies, as it degrades the quality of the graphic. If you are in a rush, use an overnight courier service when registering the graphic.

****
** Lotus Express **
****

I use Lotus Express. How do I send a fax?

Start out as you normally would for a message. At the To: prompt,:

```
To:     {F9}Rems
To:   Sam Smith         <-Enter name
EMS: FAX               <-Just type Fax
mbx: Phone:212-333-4444<-Fax number. Area code required
```

<-Use 011 for intl. faxes
mbx: <-Leave blank
mbx: <-Leave blank
mbx: <-Leave blank
Receipt Alert: Charge:<-Leave blank
Options: <-Leave blank

How can I create a list on Lotus Express?"

To create a list,
1. Create a message/telex/fax as described above
You can enter more than one address in a list
2. At the Subject: field, enter the name of the recipient
eg: Subject: Sam Smith at ABC Co.
3. Press {F10} Options Makelist
To use a list,
1. At the To: prompt, press {F9} List
2. Scroll down to the address you want to use
3. Press {Enter}

How I can code messages so I can charge the appropriate account
or department for the expense?

If all the charges billed from a specific mailbox (or group of mailboxes) are to be grouped together, you can ask for a group code. Any mailbox with a group code will have its charges subtotaled on the monthly invoice under the group code selected.

If messages sent from a mailbox need to be charged to various accounts (you are working for two separate clients and need to bill back your expenses), you can add the Charge Code command to specific messages. This can be done either at the address line [To: 123-4567 (Charge: Code123)] or at the Handling prompt [Handling:Charge Code123].

Using the Charge: code at the To: prompt allows you to send one message to multiple recipients and charge separate accounts simultaneously:
To: 123-4568 (Charge: AcctX)
To: 456-7890 (Charge: AcctY)

If you use Lotus Express, press {F10}Header Handling followed by Charge: Acctcode after entering the envelope.

Is there any way to send something collect, assuming it’s okay
with the recipient?

An individual message can not be sent "collect" per se. However, if you want to pay for messages sent to you, we can arrange for a collect mailbox. These mailboxes pay for all messages received, as well as all messages sent. There is no extra charge for this option, and it can provide valuable controls on MCI Mail usage in certain applications.

Our company has a large number of users on MCI Mail. We track
their usage by entering their monthly billings into a database
program. However, it is very tedious. Can you help us?

Two options are available. If you need complete detail (as it appears on your invoice), MCI Mail can supply a monthly billing tape for $100/month plus an initial set up fee. If you only need summary information for each user, we can supply it in a dBase format and e-mail it to you monthly at no charge. Please message us at mailbox 218-0241 for more information.

****
** X.400/Interconnections **
****

I want to be able to receive mail from another electronic mail system. MCI Mail connects to that system using X.400. What address do people use to send messages to me?

Your X.400 address is as follows:

ADMD=MCI
Country=US
Surname=Smith (use your LAST name here)
DDA=ID=1234567 (use your MCI ID here)

Where can I find information on sending messages to other X.400 systems connected to MCI Mail?

MCI Mail maintains two free on-line bulletin boards providing addressing information: "X400 US ADDRESS" and "X400 INTL ADDRESS". To use these (or any other boards on MCI Mail), log into the system as you normally would, and type "VIEW" followed by the board name at the Command; prompt:
Command; VIEW X400 US ADDRESS

Then type SCAN to get a summary of the different systems listed.

Is it possible to send e-mail from MCI Mail to a BITNET address?

Yes. Messages sent to Bitnet from MCI Mail are sent through the INTERNET gateway. However, addressing messages through INTERNET can be very complicated. Before attempting to send a message to INTERNET, you should encourage your correspondent to send a message to your MCI Mailbox. The addressing scheme from Internet to MCI Mail is simple, (your MCI ID followed by @mcimail.com eg. 123-4567@mcimail.com). Once you have received their note, the envelope will contain their exact return address.

****
** Communications **
****

I am planning to buy a new modem. Any suggestions?

Several. Do not buy the cheapest modem in the store. They seem to be less tolerant of noise on the line. You are going to be better off with a mid-priced modem. If possible, buy a modem supporting the MNP level 5

protocol. This provides you (domestic only) with both data compression (for speed) and error free communications. The option of internal vs. external can go either way. An internal modem takes no space on your desk, uses no outlet from the wall, and saves the cost and hassles of the serial cable running to your computer. The external modem however lets you see the lights on the front panel, which can be helpful in diagnosing a problem, or fun to watch if you are into it. All other factors being equal, you are probably better off with an internal modem. Remember.... MCI Mail now supports speeds up to 9600 baud.

Does MCI Mail currently support ZMODEM or Kermit?

YES!!!! Send us a request for the prior issue of the PEN newsletter (#37) which details these new procotols.

Sometimes, funny characters appear on my screen. Why?

It is caused by noise on the line. Electrical noise can affect any device. Running a vacuum cleaner will usually disturb a TV picture. Turning it off ends the disturbance. It is not that simple with communications however. The problem can be in your modem (not likely), in your building (phone wires running past "noisy" devices such as florescent lights, air conditioners, water coolers, Xerox machines, etc.), with the local phone company (a bad switch, wet wires, cross talk), or even your phone service (call waiting, other people attempting to use extension phones, etc.)

Problem solving is a trial and error procedure:
>Try running at a slower baud rate - it is more tolerant of noise.
>Try using an MNP level 5 modem - it detects / corrects errors
>Try using Lotus Express - it too detects / corrects errors
>Try moving the phone line by your desk away from lamps, etc.
>Turn off call waiting. Make sure others do not use extensions when you are online
>Notify the phone company of your problems - it may be their problem too.

****
** LANS/Gateways **
****

We are going to install a LAN. Most of the people on the LAN need to access MCI Mail. What should we do?

First, choose an internal electronic mail program for use on your LAN. We (or your LAN provider) can suggest a number of options for you. Once the internal e-mail package has been selected, a "bridge" program will be needed to provide the connection between the LAN e-mail and MCI Mail. The bridge program will navigate any inbound and outbound messages through a single modem. Messages sent to and from a user are confidential.

Please message mailbox 218-0241 for more information on LAN e-mail programs and bridge packages.

Our LAN e-mail uses a REMS (Remote Electronic Mail System)

account to access MCI Mail. We have two other LANS connected to our LAN. What is the best way to send messages from those two LANS to MCI Mail?

Once a REMS account is set up, a VREMS (Very Remote Electronic Mail System) account can be added to it. It provides for a breakout on the monthly invoice by location (i.e. LAN), allows you to register up to 15 graphics for each LAN, and provides a unique listing on the MCI Mail directory for simplified access.

My word processing program has something called MHS. What is it, and does it work on MCI Mail?

Message Handling Services is a communications standard facilitating electronic mail between systems. Since your word processing program includes MHS, Personal M-Bridge, available by messaging mailbox 218-0241, can be used to link it to MCI Mail.

****
** Creating Messages **
****

How can I specify a page break for fax or hardcopy messages?

Type {CTRL}L (form feed) after pressing {ENTER}. The following line will start a new page.

Our company often sends the same e-mail to the same 30 recipients. When I get my copy I have to delete all the other "To:" addresses as they take up a full page. Is there a way to send e-mail to multiple addresses without the recipient seeing all the addresses?

Yes.... Tell the sender to use the DOCUMENT option at the Handling: prompt.

Can I send mail to a specific office or department?

Not unless the office or department has a mailbox in its own name. You will need to send the mail to a person within the office or department.

Must I use the MCI ID when addressing messages?

No, although it is the only address that is guaranteed to be unique. Here are your options:

```
To:     123-4567              <-MCI ID                      or
To:     SSMITH                <-User name                   or
To:     SSMITH/123-4567       <-User name with MCI ID       or
To:     SSMITH/IBM            <-User name with organization or
To:     SSMITH/Paris          <-User name with location     or
To:     SSMITH/IBM/Paris      <-User name with locat. & org or
To:     Sam Smith             <-Formal name                 or
To:     Sam Smith /123-4567   <-Formal name with MCI ID     or
```

```
To:     Sam Smith/IBM           <-Formal name with org       or
To:     Sam Smith/Paris         <-Formal name with locat.    or
To:     Sam Smith/Paris/IBM     <-Formal name with locat. & org.
```

I need to send out a "mail merged" hardcopy mailing from time to time. Can I use MCI Mail for this?

Yes. The MCI Mail Direct product supports mail merge, various fonts, expedited first class, enclosures, full justification, proportional spacing, optional custom stationery, and a host of other features needed in large mailings. Minimum mailing is 150 pieces.

****
** Security **
****

How do I change my password?"

Either send a note to mailbox 218-0241 or call 1-800-444-6245. Have your security validation ready when you call or message for a new password. The new password goes into effect the following day. The new password can be provided by either by phone, fax, telex, or postal mail.

Can I request a certain password for my account?

NO. To protect the confidentiality of your account, MCI Mail assigns a nonsense password to you consisting of 8 letters, alternating consonants and vowels. MCI Mail assignment of passwords helps you avoid the security problems that were the focus of the movie "War Games" (trivia question: What was the WOPR computer password?)

****
** Misc **
****

How do I add another mailbox to my account? How do I set up a new account for someone else?

Log onto MCI Mail interactively, and type:

CREATE USING NEWUSER

Answer the questions and it'll be processed immediately. The NEWUSER script is going to be revised in the very near future to provide for sending the account information plus a QuikStart reference to a fax machine, enabling the new subscriber to start using MCI Mail the following day. If you use Lotus Express or another Link product, send the name/address/phone of the new correspondent to MCI ID 218-0241 and we'll process it immediately.

>>>>>>>>>>>>>>>>>>>>>>>>

PC USERGROUP ON MCI MAIL
>>>>>>>>>>>>>>>>>>>>>>>

Editors Note:
On Sunday, Sept 20, the NYPC will be hosting DATA COMMUNICATIONS DAY. A series of classes will be offered (including "USING MCI MAIL") for $20 each. Registration is open to all NYPC members. Please call Bob Litt for more information at 718-763-3366.

The New York Personal Computer (NYPC) User Group, a 10-year-old, not-for-profit organization, uses MCI Mail to help provide its more than 3000 members with timely information about all computer-related issues as well as a myriad of services and benefits. Among the services and benefits NYPC members receive are a magazine that includes reviews, articles, club information, and editorials; a monthly calendar listing general meetings with industry leaders, special events, and more than 50 special interest groups (SIGS); access to a bulletin board system; free passes to computer trade shows such as PC Expo; low-cost education seminars and hands-on classes; and discounts on all sorts of computer-related services and products.

To help run NYPC board members and volunteers use MCI Mail. MCI Mail enables us to have open forum discussions outside of board meetings; to discuss and vote on issues that need immediate attention; to keep volunteers up-to-date on projects; to schedule on-going tasks and special projects such as reminding volunteers about their turns to listen to the office answering machine and to schedule volunteers for the NYPC PC Expo booth; to send articles to the NYPC Magazine, and to communicate with vendors and others who support the group.

The advantages of using MCI Mail are numerous, including the following: Messages can be posted to the entire board or group of volunteers working on a project; material sent via MCI is already on the computer and does not need to be input (this is especially helpful for the NYPC Magazine, special fliers and brochures, and announcements); people can send information regardless of whether the person is there to receive it and can receive information at their convenience.

For more information about NYPC, please contact David M. Kleiman, President, at MCI ID 386-3037 or Harriet Serenkin, Membership Outreach Chair, at MCI ID 389-8093.

>>>>>>>>>>>>>>>>>>>>>>>
MCI MAIL TO THE RESCUE
>>>>>>>>>>>>>>>>>>>>>>>

Editors note:
AFS Intercultural Programs is a world wide organization known for its excellent student exchange program.

As the world watched the events a few months ago in Bangkok, AFS Thailand passed a strenuous test of its support structure, and showed the world the value of E-Mail, installed just 2 months previously.

The week before the violence erupted in Thailand, staff there was aware of disturbances and sensed that this time neither side would give in. Throughout the crisis, AFS Thailand relied heavily on modem communication

and MCI Mail, and mobile telephone, so that at least 3 staff members were always in contact with students, host families, volunteers, and AFS in other countries.

Student Hosting Coordinator, Darren Mudge reports:

Friday the 15th: We sent our first report to all sending countries via E-Mail, informing them of possible unrest over the weekend. At this time we were not overly concerned, merely cautious. Students in Bangkok had just returned from an orientation camp where we had advised them to stay at home, report daily to the office, and stay away from any protests should the situation worsen.

Sunday the 17th: It wasn't until 10:30 p.m. when we heard sirens close to the hotel that I knew something was wrong. Returning home I found roads were blocked and at one point I ended up in the center of the protests, amid police and columns of soldiers. Things were going to become violent.

Monday the 18th: An early morning broadcast stated that schools and government offices were closed. This office would close, but not until everyone pitched in to telephone the 21 students in the area. We also sent E-Mail to all sending countries and AFS International. This was when we really appreciated E-Mail. We could compile, type, and send the same message to all countries within 10 minutes, a task we know from experience would take 3 hours by fax.

In the evening we sent a second E-Mail to sending countries. On the way we saw a few people in the streets but no large crowds. By 11:30, the scene had changed radically, with armed police at all intersections, huge gangs of motorcycles on the streets, and crowded city buses driven crazily.

Tuesday the 19th: On the way to the office I could see the night's damage to the city and the streets empty of traffic. After making phone calls to get as much information as possible, I sent E-Mail reports of the overnight events.

That night I monitored the situation through mobile phone, TV, police radio, and news reports from Australia, and at 11:00 p.m. sent E-Mail reports from home.

Wednesday the 20th: With rumors rife, we were hard-pressed to get facts. The police radio had been obstructed, mobile phones were out, and telephone lines were irregular.

Late that night, I E-Mailed a new report, exactly 5 minutes after watching His Majesty's announcement broadcast live on television. In 10 minutes each AFS office had the message that things had improved.

>>>>>>>>>
POWERUSER
>>>>>>>>>

Looking for someones INTERNET address? Send a message to INTERNET addressed as follows:

To: ADDRESS DATABASE
EMS: INTERNET

mbx: MAIL-SERVER@PIT-MANAGER.MIT.EDU
Subject: SEND USENET-ADDRESSES/OPPENHEIMER <-put last name here

This is actually a message to Usenet, a system on INTERNET for news and topical message distribution. It is really saying "show me everyone named Oppenheimer who has ever posted anything on Usenet or accessed it").

A message similar to this will be returned to you:

---

via: mailbox 2, goppenheimer on MCI ** Message Received OK
Date: Fri Aug 28, 1992 2:49 pm EDT
From: mail server
EMS: INTERNET / MCI ID: 376-5414
MBX: mail-server@pit-manager.mit.edu
TO: * Gary M. Oppenheimer / MCI ID: 218-0241
Subject: Reply from mserv re: send usenet-addresses/oppenheimer

swo@uunet.uu.net (Shaun Oppenheimer)...
bro1@cunixa.cc.columbia.edu (Ben R Oppenheimer)...
afo@apollo.HP.COM (Aaron F. Oppenheimer)...
etc......

This is telling you that several people named "Oppenheimer" have sent messages via INTERNET. Hopefully, the INTERNET address you are looking for will be listed.

Special thanks to Paul Wilczynski for this hint.

>>>>>>>>>>>>>>
TILL NEXT TIME
>>>>>>>>>>>>>>

Gary.......
MCI Mail Agency NY4
MCI ID# 218-0241
Fax: 212-787-2416
Telex: 6502180241
Tel No. 212-724-9785